

Legal Agreement Customer agrees to the following terms and conditions:

PLEASE READ THE FOLLOWING TERMS OF SERVICE CAREFULLY.

These terms govern the provision of any computer support or repair services ("Services") provided by A1 PC Repairs Limited.

A1 PC Repairs Limited provides you with access to and use of the Services subject to your compliance with the Terms. A1 PC Repairs Limited reserves the right to refuse to provide the Services to anyone at any time without notice for any reason. You represent and warrant to us that you are at least 18 years old; You have the right, capacity and authorization necessary to legally bind yourself to the Terms.

Authorization to Access your Computer

You acknowledge that by your use of the Services you are authorizing A1 PC Repairs Limited to access and control your computer for the purposes of computer diagnosis, service and repair. In connection with delivering the services A1 PC Repairs Limited may download and use software, gather system data, take control of your computer and access or modify your computer settings. By accepting these terms, you hereby grant A1 PC Repairs Limited the right to connect to your computer, download, install and use software on your computer to gather system data, repair your computer, take control of your computer and change the settings on your computer while performing the services.

Quotes

Any verbal quote given by A1 PC Repairs Limited is given as a guide based on limited information provided by a customer. A verbal quote is intended to give the customer an estimate on the price and not an assurance that the product or service will be sold at that price. Any written quote will be provided by A1 PC Repairs Limited at that price. All written quotes are valid for only 7 days. Once work commences, after a technician has evaluated the system, should it appear that the cost to repair is more than quoted, no work will commence without explicit client approval.

Legal Rights

The client is the legal owner or authorized representative of the legal owner of the property and all data and components contained therein sent to A1 PC Repairs Limited.

Upgrades

A1 PC Repairs Limited can supply manufacturer specific upgrades or spare parts on request. Please note however that we cannot guarantee compatibility with your current system or configuration. A1 PC Repairs Limited will offer suggestions and advice on upgrades but is not liable for any compatibility issues.

Confidentiality

A1 PC Repairs Limited agrees not to disclose any and all information or data files supplied with, stored on, or recovered from client's equipment except to employees or agents of A1 PC Repairs Limited subject to confidentiality agreements or as required by law.

Backup Services & Potential Data Loss

While A1 PC Repairs Limited will make all reasonable efforts to safeguard the contents (data) stored on your computer, you understand and agree that prior to contacting or allowing A1 PC Repairs Limited to perform diagnostic, repair, or other services on your computer, it is your responsibility to back up the data, software, information or other files stored on your computer disks and/or drives if you so desire. You acknowledge and agree that A1 PC Repairs Limited and/or its third-party service provider shall not be responsible under any circumstances for any loss, alteration, or corruption of any software, data or files. If you do not have a backup of your software and data, we can provide you with our data backup service at an additional cost. However, we cannot guarantee the integrity of the data when backing up.

Payment Terms

All work must be paid in full upon completion of service. If an amount remains delinquent 14 days after its issue date, an additional £1.00 per day penalty will be added for each day up to 30 days of delinquency. In case collection proves necessary, the client agrees to pay all fees incurred by that process. After 30 days all items are disposed of and the outstanding bill will be written off as per the discretion of A1 PC Repairs Limited.

Limited Liability

A1 PC Repairs Limited shall not be liable for any claims regarding the physical functioning of equipment/media or the condition or existence of data on storage media supplied before, during or after service. In no event will A1 PC Repairs Limited be liable for any damage to the laptop/desktop/equipment, loss of data, loss of revenue or profits, or any special, incidental, contingent, or consequential damages, however caused, before, during or after service even if A1 PC Repairs Limited has been advised of the possibility of damages or loss to persons or property. A1 PC Repairs Limited accepts no liability of any kind with respect to the services, including any negligence on its part, shall be limited to the contract price for the services.

The client and A1 PC Repairs Limited agree that the sole and exclusive remedy for unsatisfactory work or data shall be, at A1 PC Repairs Limited option, additional attempts by A1 PC Repairs Limited to recover satisfactory data or refund of the amount paid by the client. The parties acknowledge that the price of A1 PC Repairs Limited services would be much greater if A1 PC Repairs Limited undertook more extensive liability.

The client is aware of the inherent risks of injury and property damage involved in laptop/desktop repair, including without limitation, risks due to destruction or damage to the machine, media, or data and inability to repair the machine or recover data, including those that may result from the negligence of A1 PC Repairs Limited, and assumes any and all known risks of injury and property damage that may result.

Abandoned Computers

Any computers that are abandoned for over 30 days without prior arrangements will be disposed of at our discretion, we will attempt contact twice. It is the customers' responsibility to verify that we have the correct contact information on file which will be taken when any items are booked in. Please check this information is correct, especially the telephone number.

Warranty

A1 PC Repairs Limited guarantees all parts and labour for 30 days. (Unless expressly written on the invoice as different, usually for new parts)

Use of any Services via A1 PC Repairs Limited is on the understanding you have read, understood and agree to be bound by these terms and conditions. If you do not agree to these terms then please do not use any of the services offered by A1 PC Repairs Limited.